



# MARITIME IT SERVICES

	SERVICE HELP DESK	MANAGED IT	MANAGED NETWORK
NO HARDWARE REQUIRED	24 X 7 X 356 Help Desk	✓	✓
	Office 365 Support	✓	✓
	Remote Access	✓	✓
	Vendor Coordination	✓	✓
	Hardware Troubleshooting	✓	✓
	Hardware Replacement	✓	✓
	Technician Dispatch	✓	✓
	Remote Device Management		✓
	Software Patch Updates		✓
	Antivirus		✓
	Proactive Monitoring		✓
	Reporting		✓
EDGE SERVER REQUIRED	Network Management		✓
	QoS Management		✓
	Application Prioritization		✓
	Firewall		✓
	Managed VLANs		✓
	Managed WiFi		✓
Customer Dashboard			✓

**ADVANCED CYBER**

- SIEM
- IMO Guidelines
- Coast Guard Guidelines
- Phishing Campanges
- Dashboard & Reporting

**CCTV**

- Managed Onboard NVR
- Marine Grade HD Cameras
- 30 Day On Board Storage
- Real Time Browser Access
- Real Time Mobile Device Access
- 24 X 7 Camera Monitoring
- Camera Maintenance

**MANAGED COMMUNICATIONS**

- High Speed Satellite Internet
- 60 CM VSAT Antenna
- Satellite Modem
- Streaming, Video Calling
- High Speed Downloads
- Equipment Lease
- LTE Fail Over
- L-Band Back Up
- VoIP